24 FY ANNUAL REPORT





Annual Report 2024

LETTER FROM CEO

As I reflect on another year of dedicated service helping children with severe mental illness heal, I am deeply grateful for the unwavering support of our donors, volunteers, and staff who have made our impactful work possible.

It is with immense pride that I present our annual report, showcasing the remarkable achievements we have accomplished together in the past year, further solidifying our commitment to our mission. Our partnership with the Klingberg Trauma Stress Institute has been a game-changer ensuring that we have well trained staff who are trained and equipped to serve the mental health needs of our children. We were re-certified again by the BBB Wise Giving Alliance receiving the Charity Seal that ensures we meet the highest charity accountability standards.

We are constantly making improvements to our infrastructure to ensure that it is in good condition to meet the day-to-day operational needs. We added generators to two buildings to ensure continued electricity during power outages. In response to parental and placement agency requests for more therapy sessions, we hired an additional therapist who is trained in Neurotherapy. We provided financial assistance in the amount of \$314,283 for a variety of needs including education, residential services, Neurotherapy, and unfunded medications & medical services. We will undergo Council on Accreditation re-accreditation in 2025. We hired our first training coordinator to keep up with ever increasing training needs.

"We are committed to addressing the mental health needs of the children at Jackson-Feild. Looking ahead, we intend to further strengthen our ability to provide the treatments that offer improved outcomes so that they're able to live productive lives. As always, I thank you and look forward to your continued support."

Sincerely,



LUCY'S JOURNEY: FROM JACKSON-FEILD TO A BRIGHT FUTURE

We first shared Lucy's story when she completed her treatment at Jackson-Feild Behavioral Health Services (JFBHS). Now, she is thriving, and her journey continues to inspire.

Lucy spent eight months at JFBHS, six of those in Marshall Cottage, where she found the support and structure she needed to heal and grow. Reflecting on her time there, she expressed deep gratitude for the staff who never gave up on her—even when she made it difficult.

"Marshall Cottage provided me with the structure I needed to focus on my treatment while also offering a safe and supportive environment," she shared. "Without the support I received at Jackson-Feild, I truly don't know if I would be here today."



Since leaving JFBHS, Lucy has accomplished remarkable things. She graduated high school in 2024 with a 4.0 GPA and was a proud member of the National Honor Society. In addition to her academic success, she earned certifications in EMS, BLS, and suicide prevention. Now, she is pursuing higher education at the University of Tennessee at Chattanooga, majoring in Nursing with a minor in Military Science. She also joined the Army ROTC program, taking another step toward her future goals.

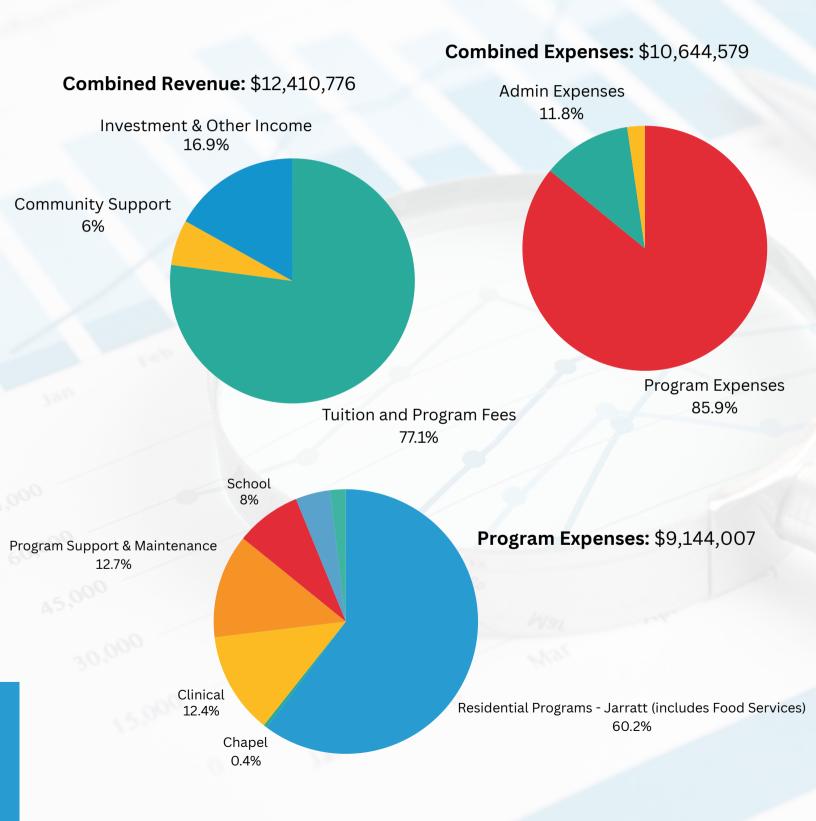
"I never thought I would make it to college—let alone thrive in it," Lucy admitted. She ended her first semester with a 3.4 GPA and has been actively preparing for the next chapter of her career. This summer, she secured a job as a health officer at a camp for children with mental disabilities. Next semester, she plans to apply to nursing school, with the long-term goal of becoming a trauma nurse.

Beyond these academic and professional achievements, Lucy is also celebrating personal milestones. She has been clean from self-harm for over two-and-a-half years. Over time, she has successfully reduced her medications and is now taking just one at a very low dose, with hopes of eventually being medication-free. "I've been keeping busy, but more importantly, I'm doing really well mentally," she said.

Lucy's journey from JFBHS to where she is today is a testament to her resilience and determination.

"Thank you for never giving up on me. I am endlessly grateful," Lucy said.

Financial Statements



IMPACT BREAKDOWN



Private Philanthropy



Scholarship/ Financial Assistance Funding

104K+

Meals Served

51K+

Hours of Educational Services

41K+

Hours of Mental Health Services

69K+

Days of Treatment

Honor Roll of Giving

It is thanks to the generosity of the following donors that JFBHS is able to fulfill its mission to provide high quality evidence-based psychiatric, residential, educational and recovery treatment services for children who suffer from severe emotional trauma, mental illness and/or addiction.

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Great care has been taken to ensure accuracy.

Should there be an omission or error, we apologize and ask that you bring it to our attention by calling 804-354-6929 or emailing vmcgraw@jacksonfeild.org.