



Jackson-Feild

Behavioral Health Services



GRADUATION

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BOLD

INVESTED

GRATEFUL

CEO'S COMMITMENT TO EXCELLENCE

We recently concluded a very successful 169th year of helping children heal and restoring families to resiliency.

Several years ago, we partnered with the Klingberg Trauma Stress Institute, and in doing so we deepened the skillset of our employee base in the provision of trauma focused treatment. Ongoing training is conducted to steadily increase the number of staff trained in Klingberg's Risking Connection Restorative Approach to promote healing. Ensuring that our children feel valued, loved and appreciated is at the forefront of treatment. Every day, we strive to maintain our character as a children's home while concurrently providing evidenced-bases clinical treatment.

Donors like you play a significant role in our success. Your support enabled us to host thirteen special holiday celebrations throughout the past fiscal year, and provided 205 recreational activities including a very popular spring dance. We appreciate the many talents of donors who knitted blankets and crafted Bible bags, treat bags and other special items to give to the children upon arrival and departure from care.

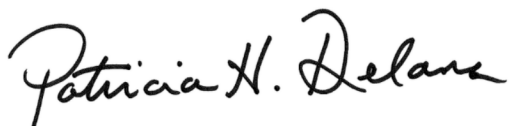
Educational services while in treatment focus on making learning fun. In addition to typical classroom lessons at our on-campus Gwaltney School, students experience science, poetry and career fairs as well as government council, and several clubs that focus on the creative arts, poetry, book, and dance.

There is nothing more gratifying than to see our youth grow and thrive. To see smiles on their faces – when at one time they were withdrawn, angry and depressed – is rewarding to those of us who chose this vocation and mission.

All of us at Jackson-Feild look forward to our 170th year of helping children, and I want to thank you for partnering with us.

With thanks,

Patricia H. Delano
President and CEO



Gwaltney School Graduation

Jackson-Feild proudly hosted an intimate and memorable graduation ceremony to honor the achievements of one high school graduate and four 8th graders advancing to 9th grade. The event, held on June 6, 2024 was a celebration of academic success, dedication, and the beginning of new journeys.

Our sole senior graduate received a bouquet of flowers, a class ring, and her diploma, marking the culmination of years of hard work and perseverance. The emotional moment was shared with proud family members, friends, and school staff who have supported her throughout her educational journey.

Following the formalities, the graduate, her family, and school staff enjoyed a delightful lunch that provided an opportunity for everyone to connect, reflect, and celebrate the student's milestones in a relaxed and joyous atmosphere.

The day concluded with a festive party honoring the graduates. The celebration was filled with music, laughter, and heartfelt congratulations, creating lasting memories for everyone in attendance.





Triumph Over Adversity: A JFBHS Alumna's Inspiring Journey

“Autumn” ... the third season of the year, it’s often called “Fall.” In tragic fashion, it’s the name given to a lovely young lady who – due to no fault of her own – was pushed into a terrible fall.

You see, Autumn is one of the 600,000 children abused each year by a parent or custodian. Physically and emotionally abused by her stepfather, Autumn was removed from her mother’s custody and sent to live with her father. As a result of both the abuse and the subsequent upheaval in her day-to-day life, Autumn developed serious mental health issues. Thoughts of suicide, cutting herself, drug & alcohol use, promiscuity, eating disorders and behavioral problems rapidly became the norm for Autumn.

Autumn was diagnosed with major depressive disorder, substance abuse disorder, and acute anxiety disorder. As a first step in treatment, she received mental health services in her home community followed by several acute psychiatric hospitalizations. None of these interventions helped much or for long.

Eventually, Autumn’s father and his family turned to Jackson-Feild. Autumn, like most of our children, was skeptical that we could help her but she was willing to try. She participated in Neurotherapy, psychoeducation group therapy, family therapy and more. With each session, she learned to trust her counselors and therapists a little bit more. She quickly and enthusiastically took part in athletics, games, exercise, and art projects. A good student, Autumn excelled in classes at our Gwaltney School and prepared for her high school graduation.

Psychotherapy, though, is not a linear process. Autumn had to remember and talk about the traumatic experiences she was forced to suffer. As you can imagine, that was incredibly difficult and painful for Autumn. She suffered all the setbacks we anticipated, but – to her credit – she redoubled her efforts, continued to trust that her therapists and counselors had her best interests at heart, and made significant growth in each of her treatment goals.

Having regained a large part of her mental health after suffering the terrible fall of abuse, Autumn is ready to soar. She is back at home with her father and his family, and hopes to begin college soon while living at home.

This story is a fictional adaptation of an actual child’s case history. To comply with HIPAA regulations, this child’s name and photo have been changed.

What is happening at JFBHS



Prom

Under the sparkling lights of our transformed gym, we gathered for a night to remember. The DJ spun our favorite tunes, filling the air with music and laughter as we danced the night away. The staff outdid themselves, turning the gym into a beautiful land where memories were made and friendships celebrated. It was a magical evening, a perfect way to mark the end of an era and the beginning of new adventures.

BINGO night

The campus buzzed with excitement as kids gathered for an unforgettable BINGO night organized by our dedicated school staff. The atmosphere was electric, with laughter and cheers filling the room as numbers were called and cards filled up. The kids eagerly anticipated each round, hoping to be the next to shout "BINGO!" It was a night of fun, camaraderie, and delightful prizes, creating cherished memories for everyone involved.



Field Day on Campus



Field Day was a fantastic celebration on our campus, filled with tag games, lively music, slides, and a true sense of community spirit.

Ice Cream Socials



Ice cream socials on our campus have been incredibly fun for the kids, offering sweet treats and joyful moments.

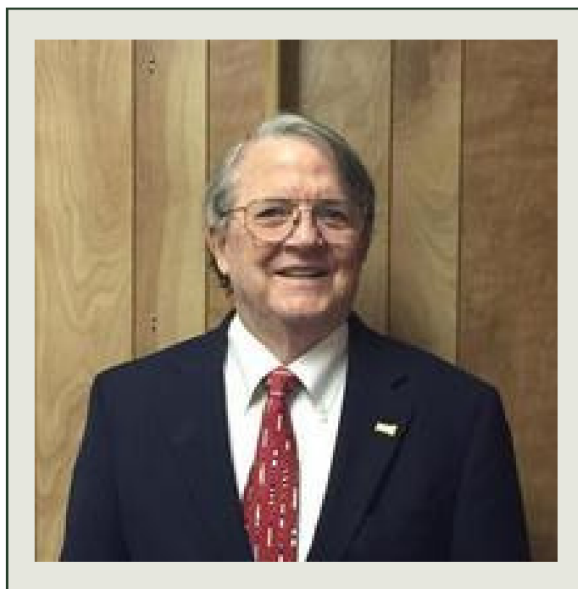
JFBHS Mourns the Passing of James Reade Chrisman

On June 27, 2024, Jackson-Feild lost one of its greatest board members and champions. Continuing the Chrisman family involvement with JFBHS, Jimmy Chrisman succeeded his father as a member of our Board of Directors and served with distinction for thirty-five years. In addition to serving as the president of our board as well as the board of the Jackson-Feild Homes Foundation, Chrisman served as chair of our first capital campaign – Feed My Sheep – which was very successful.

A lifelong resident of Hampton, Chrisman was a graduate of the University of Richmond. He returned to Hampton after graduation and worked with WVEC public radio and Chrisman Concrete before founding JR Chrisman Development, Inc.

Chrisman earned the respect and admiration of his community through his business and civic involvement. For much of his adult life, Chrisman was actively involved in charitable causes and community groups. In addition to offering his time, talents, and financial gifts to Jackson-Feild, he was devoted to Emmanuel Episcopal Church, the Virginia Air and Space Museum, and the board of Old Point National Bank.

Our thoughts and prayers go out to his wife, Anne, daughters Terri and Cannon, and granddaughter Cypress. Jimmy Chrisman was one of a kind, and his sense of humor and caring spirit will be missed. Jackson-Feild was blessed to call him “friend.”



Master of Details

**LORI HARRIS - CLINICAL SERVICES
COORDINATOR/UR SPECIALIST**

You may have heard the proverb “the devil is in the details.” Ninety percent of our operating income is derived from fees for services, primarily from Medicaid, Tricare, and private insurance. Lori Harris has mastered the details needed to ensure compliance and meet regulations. Accurate and timely monthly billing statements, with proper billing codes, are essential.



Therefore, we need a dedicated staff person with outstanding attention to detail skills. Lori Harris, our Compliance and Utilization Review Specialist, is such a person.

Harris is quiet and unassuming, but excels at ensuring compliance with payment and resident record guidelines and regulations. Precise information is crucial; otherwise, payments may be delayed or declined. Having served faithfully and diligently for 22 years, Harris has earned a reputation for accuracy and professionalism. She is responsible for assembling and retrieving records of current and former residents using our HIPAA database. She ensures compliance with standards and regulations, including HIPAA, Council on Accreditation, Virginia Department of Behavioral Health, Medicaid, Tricare, and KEYPRO (which manages Medicaid for Virginia). Harris’ role is critical to maintaining accurate and up-to-date resident records. “I see my work as being a labor of love,” says Harris, “and I take it very seriously.”

Not only is Harris outstanding in her job, she also shows remarkable compassion. Her empathetic nature makes her a reliable support for both colleagues and students, often going above and beyond to ensure everyone feels valued.



Alongside her compassion, Lori Harris’ intelligence and problem-solving skills have greatly contributed to the success of various projects. Her keen insight and innovative thinking enable her to tackle challenges confidently and efficiently, and her proactive approach and dedication to improvement around her to strive for similar excellence.

Committed to accountability and ethical practices,
Jackson-Feild Behavioral Health Services is accredited and certified by these organizations.



For our financial information, please visit
www.jacksonfeild.org



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The mission of Jackson-Feild Behavioral Health Services is to provide high quality evidence-based psychiatric, residential, educational and recovery treatment services for children who suffer from severe emotional trauma, mental illness and/or addiction. Our goal is to restore wellness and provide support for successful reintegration into homes, families and communities.

We Want to Hear from **YOU!**
Your feedback is invaluable to us.

Please take a moment to complete our donor survey on our website or follow this link
<https://forms.gle/shu2uLe3N1htHujw7>

Your input helps us improve and better serve our mission.
Thank **you** for your support!